

# ***Sagebrush***

## Premium Vinyl Siding

### **Limited Lifetime Warranty**

#### What Norandex Warrants

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Norandex Inc. (Norandex), subject to the conditions and limitations listed herein, warrants Sagebrush Premium Vinyl Siding to be free from manufacturing defects. It is further warranted against peeling, flaking, cracking, rusting, blistering and corroding, when applied according to Norandex written instructions and when subject to normal and proper use. Should any manufacturing defects occur during the lifetime of the original purchaser (the Home Owner(s) ), and as long as the Home Owner(s) is still living and retains ownership of the property, Norandex will, at its option, repair, refinish, or replace the vinyl siding determined to be defective at no cost to the Home Owner(s), providing, however, in lieu of repair, refinishing, or replacement, Norandex reserves the right to refund that amount paid by the Home Owner(s) for the vinyl siding and accessories plus the cost to the Home Owner(s) of its initial installation.

#### Who is Covered and for How Long

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The lifetime coverage offered by this Warranty automatically ceases up on the sale of the property or death of the last of the Home Owner(s) of the property at the time of application. Upon change in ownership the Warranty may be transferred to the new owner(s) (the Subsequent Transferee(s) ) under the terms and conditions of this Warranty, in which event it will cover fifty (50) years, non-prorated, following the installation of the siding as indicated in the section below covering transfer of warranty to subsequent owner(s).

The lifetime coverage in this Warranty is designed to cover individual home owner(s) of single family homes. Sagebrush Premium Vinyl Siding purchased by or installed upon property owned by corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual home owners as their residences, will be warranted for a period of fifty (50) years, non-prorated, following the installation of the siding, and is transferable under the terms and conditions of this Warranty.

#### Hail Protection

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In addition to manufacturing defects, Norandex warrants Sagebrush Premium Vinyl Siding against damages caused by hail. In such cases, Norandex will supply replacement material equal in quantity to the material damaged by hail. The Home Owner(s) shall be responsible for payment of all installation, labor and freight

costs, and for the purchase of additional product(s) desired by the Home Owner(s) to replace undamaged product(s).

The amount and value of the warranted replacement material should be reported to the Home Owner's insurance carrier, whose policy coverage may complement this limited hail damage warranty in areas of labor, freight and additional undamaged material replacement.

## Limitations and Exclusions

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Norandex shall not be liable for and this Warranty does not apply to any failure, defects or damages resulting from or connected with misuse, neglect or improper storage, improper application, or application not in adherence to normal industry standards, use of accessories which do not properly receive and/or secure Sagebrush Premium Vinyl Siding, impact of foreign objects, fire, hurricane, tornado, or other violent storm or casualty, or acts of God; defects, failure of or damage to the substrate wall on which the siding was applied caused by movement, distortion, cracking, or settling of such wall or the foundation of the building; exposure to harmful chemicals, airborne stains, mildew or pollutants; failure of the Home Owner(s) to provide normal maintenance to the siding (see Normal Maintenance below); distortion or warping due to additional or unusual heat sources, including without limitation, window reflection and heat buildup caused by inadequate roof ventilation; and any other cause not involving inherent manufacturing defects in the material supplied by Norandex. Norandex reserves the right to discontinue or modify any of its products, including the color of Sagebrush Premium Vinyl Siding, without notice to the Home Owner(s) and shall not be liable to the Home Owner(s) as a result of such discontinuance or modification.

Sagebrush Premium Vinyl Siding is not warranted against discoloration caused by air pollution, exposure to harmful chemicals, or normal weathering resulting from exposure to the elements. Normal weathering is defined as the damaging effects of sunlight and extremes of weather and atmosphere that may cause any colored surface to chalk, fade or become soiled or stained over time. It is normal for weathered siding to have slight shade differences underneath the bottom and shadow line portions of the siding panel, or underneath any area of the siding panel which is protected from the sun. This is considered normal weathering, and is not indicative of a defect in the siding. The degree to which normal weathering occurs depends on air quality, the building's location, and other territorial conditions over which Norandex has no control.

Notwithstanding the foregoing, for a period of five (5) years from the date of the original installation of Sagebrush Premium Vinyl Siding, Norandex may, at its sole option, repair, replace or refinish, providing both materials and labor, Sagebrush products that have faded; provided, however, that such fading must be in excess of a Delta E of 7 Hunter units<sup>1</sup>, as determined solely by Norandex.

## How to Register Your Warranty

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To effect proper registration of this Warranty, the attached registration card should be completed and signed by both the Norandex dealer or contractor and the original Home Owner(s) of the property within 45 days after original installation has been completed, and mailed to Norandex Inc., P. O. Box 8000, Macedonia, Ohio 44056. Failure to register will not void the Warranty, but proper registration will assist Norandex in processing any future warranty claim.

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<sup>1</sup>For a copy of the pamphlet defining Delta E of Hunter units, request in writing to Norandex Inc., P. O. Box 8000, Macedonia, OH 44056, Attn: Warranty Administration Department.

## Warranty Transfer to Subsequent Owner(s)

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Upon change in ownership this Warranty may be transferred to the new owner(s) ( Subsequent Transferee(s) ) as a Fifty (50) Year non-prorated Warranty from the date of the original installation provided that Norandex is notified in writing by the Subsequent Transferee(s) within 45 days of the real estate title transfer. Notification should be mailed to Norandex Inc., P. O. Box 8000, Macedonia, Ohio 44056.

## Submitting a Warranty Claim

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To obtain performance under this Warranty, the Home Owner(s) shall notify Norandex of such defect promptly following its discovery and shall submit with such notification proof of date of purchase and application, and proof of property ownership in order to provide Norandex an opportunity to investigate the claim and examine the material claimed to be defective. All notifications shall be provided to Norandex Inc., P. O. Box 8000, Macedonia, Ohio 44056, Attn: Warranty Claims Department.

Norandex shall then promptly inspect the claimed defects before any repair, refinishing, or replacement is approved and begun, and Norandex shall, within a reasonable time after approval, make the necessary repairs, refinish, or replace the vinyl siding, or, in lieu of repair, refinishing, or replacement, refund that amount paid by the Home Owner(s) for the vinyl siding and accessories, plus the cost to the Home Owner(s) of its initial installation.

## Important: Fire Safety Information

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Exterior vinyl building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of vinyl products store, handle and install vinyl materials in a manner that avoids damage to the product and/or the structure. Owners and Installers should take a few simple steps to protect vinyl building materials from fire.

Rigid vinyl siding is made from organic material and will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel should always take normal precautions to keep sources of fire, such as barbecues and combustible materials, such as dry leaves, mulch and trash, away from vinyl siding.

When rigid vinyl is exposed to significant heat or flame, the vinyl will soften, sag, melt, or burn, and may thereby expose material underneath. Care must be exercised when selecting underlayment materials because many underlayment materials are made from organic materials that are combustible. You should ascertain the fire properties of underlayment materials prior to installation. All building materials should be installed in accordance with local, state, and federal building code and fire regulations.

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For information about the fire properties of vinyl siding contact the Vinyl Siding Institute, 1801 K St. N.W., Suite 600K, Washington, D.C. 20006-1301, (202) 974-5200.

## Normal Maintenance

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Wash using a soft cloth or ordinary long handled soft bristle brush. Clean gently to avoid surface abrasion. After cleaning, rinse area with water.

To wash an entire house, start at the bottom and work up to the top then rinse back down from top to bottom in order to prevent streaking.

For difficult-to-remove dirt and stains such as top soil, motor oil, lithium grease, crayon, felt-tip pen, caulking, lipstick, grass, bubble gum, mold and mildew, use readily available household cleaners such as those included in the list on the next page.

Most cleaners are inefficient in cleaning stains such as pencil, paint, oil and tar. In these cases, you may wish to use a mildly abrasive cleaner, such as Soft Scrub<sup>®</sup>, Ajax<sup>®</sup>, Bon Ami<sup>®</sup>, etc., but the use of any abrasive material could have a negative effect on surface appearance.

Do not use cleaners containing organic solvents or other aggressive ingredients because they could affect the surface appearance of the vinyl. Examples of such cleaners are chlorine bleach, liquid grease remover, strong soaps and detergents containing organic solvents, nail polish remover, furniture polish/cleaners.

## Cleaners for Removing Stains from Vinyl Siding

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Stain	Cleaners
Bubble Gum	Fantastic <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , solution vinegar (30%) and water (70%), Windex <sup>®</sup>
Crayon	Lestoil <sup>®</sup>
Oil-based Caulk	Fantastic <sup>®</sup>
Felt-tip Pen	Fantastic <sup>®</sup> , water-based cleaners
Grass	Fantastic <sup>®</sup> , Lyso <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , Windex <sup>®</sup>
Lipstick	Fantastic <sup>®</sup> , Murphy's Oil Soap <sup>®</sup>
Lithium Grease	Fantastic <sup>®</sup> , Lestoil <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , Windex <sup>®</sup>

Mold and Mildew

Fantastic□□, solution of vinegar (30%)  
and water (70%), Windex□□

Motor Oil

Fantastic□□, Lysol□□, Murphy s Oil Soap□□,  
Windex□□

### Cleaners for Removing Stains from Vinyl Siding, continued

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Stain	Cleaners
Oil	Soft Scrub□□
Paint	Brillo□□Pad, Soft Scrub□□
Pencil	Soft Scrub□□
Rust	Fantastic□□, Murphy s Oil Soap□□, Windex□□
Tar	Soft Scrub□□
Top Soil	Fantastic□□, Lestoil□□, Murphy s Oil Soap□□

\*Cleaning materials are listed in alphabetical order. Norandex does not endorse proprietary products or processes and makes no warranties for the products referenced herein. Reference to proprietary names is for illustrative purposes only and is not intended to imply that there are not equally effective alternatives.