

Lifetime Limited Warranty

With Additional Transferability Provisions

Alside, the Manufacturer of Alside Vinyl Window Systems, makes available to the Original Purchaser - Present Property Owner the Lifetime Limited Warranty, warranting the Alside Vinyl Window System for as long as the Property Owner shall own and live in the property at the stated property address, from date of window installation, under normal use and service, against specified defects in material and workmanship of the Alside Vinyl Window System, occurring as a direct result of the manufacturing process, and subject to the terms and conditions of this Limited Warranty.

Lifetime Limited Warranty - Vinyl Sash Frame and Vinyl Main Frame

For as long as the Original Purchaser - Present Property Owner shall own and live in the property, the rigidized vinyl in the window sash frames and in the window main frame of the basic window unit will be warranted against cracking, peeling, flaking, blistering or corroding.

Lifetime Limited Warranty - Moving Parts of the Basic Window Unit

The Moving parts of the basic window unit, consisting of balances to raise and lower the window sash, and locking mechanism to secure the window sash, are all warranted for as long as the Original Purchaser - Present Owner shall own and live in the property.

Lifetime Limited Warranty - Fiber Glass Screening and Screen Frame

The fiber glass screening material used in the window screen and the material for manufacture of the screen frame are warranted against manufacturing defect resulting in rotting or rusting, for as long as the Original Purchaser-Present Property Owner shall own and live in the property. Should such a manufacturing defect occur, the manufacturer agrees to furnish new screen material or new screen frame material to the Property Owner, transportation charges payable by the Property Owner.

Lifetime Limited Warranty - Insulating Glass Unit

The hermetically sealed insulated glass unit of the Alside Vinyl Window System is warranted for as long as the Property Owner shall own and live in the property from date of window installation, on a prorated basis, in accordance with the schedule in the transferability section of this warranty, against development of material obstruction of vision occurring from manufacturing defects, resulting from film formation or dust collection between the interior glass surfaces, caused by failure of the hermetic seal, under conditions of normal use and service.

During the one (1) year period from date of window installation, the Manufacturer will provide the labor at no charge to the Original Purchaser- Present Property Owner for repair or replacement of the warranted window part or component, under the provisions of this Limited Warranty.

Alside Vinyl Window System Limited Warranty Transferable to Successor Owner

This Limited Warranty for the Alside Vinyl Window System is transferable one time by the Original Purchaser Present Property Owner to the successor owner of the property, within the first thirty (30) years from date of window installation.

Upon transfer, the transferred warranty period shall be limited to the unexpired remaining portion of such thirty (30) years from date of window installation, and shall become prorated for each incident under this Limited Warranty, applicable to window parts and components according to the provisions of the Warranty Claim Basis Schedule of this Warranty, and subject to all terms and conditions of this Limited Warranty, but shall not be further transferable.

In the case of property transfer, or hermetic seal failure, the cost of material for, or replacement for any such defect in the window unit will be prorated between the Transferred Purchaser-Present Property Owner and Manufacturer, with payment in advance of any applicable amount then due from the Property Owner, on the following basis: During the 10-year period after date of window installation, the Manufacturer will assume 100% of the cost of material for repair or replacement of window unit then 50% of such cost for each subsequent year through the 15th year; then 30% of such cost for each subsequent year through the 20th year; then 20% for each subsequent year through the 25th year; and thereafter, the Manufacturer's liability from the 26th year after date of window installation will be 10% of such cost of material for repair or replacement of window unit for each additional year, until the 30th year unless Alside's obligation hereunder shall cease and terminate pursuant to the terms and conditions contained in this Limited Warranty. In the case of the insulated glass unit only, the Limited Warranty shall remain at 10% for the lifetime of the Original Purchaser-Present Property Owner. The basis for computing the cost of material for repair or replacement shall be current market prices.

Property Owner Claim Procedure and Other Warranty Provisions

Any claims for defects under this Limited Warranty should be made in writing to **Alside, P.O. Box 2010, Akron, OH. 44309, Attn.: Window Warranty Services**, promptly after discovery of the claimed defect, describing the defect claimed and referring to this Warranty and date of window installation, together with the name of contractor, and proof of purchase, proof of property ownership and transfer info as requested. Allow a reasonable time for inspection purposes if determined to be necessary. If the windows do not conform to this Warranty and any such manufacturing defect occurs within the time period specified, according to the provisions of this Warranty, then Alside agrees, at its option, to repair or replace the defective part of component of the window free of charge, which shall be shipped to Alside, transportation charges prepaid, or upon pre-payment of any applicable prorated amount then due from the Original Purchaser - Present Property Owner. The Property Owner will be responsible for return transportation charges back to the property location.

Replacement parts or components furnished by Manufacturer under this Warranty will have the standard color available at that time. A Color variance may occur between the new replacement part or component in comparison to the original window due to weathering exposure and would not be indicative of defect in the part or component.

Alside reserves the right to discontinue or change any Alside Vinyl Window System as manufactured. If the part or component of the window originally installed is not available and Alside determines to make replacement, Alside shall have the right to substitute a compatible part or component, apportioned when pro rata basis applies over the warranted time period for usage to refund date.

The Manufacturer does not warrant installation nor defects caused by installation. This Warranty covers only the specific manufacturing defects as specified herein. This Warranty does not cover any other damages or material failure including, but not limited to, normal weathering of sash frames and main frame, and screen and screen frame, oxidation, accidents or intentional damage, or fire, flood, windblown objects, hail, lightning, earthquake or other Acts of God, chemical pollutants, mildew, negligent maintenance, fading, misuse or abuse, building settlement or structural defects, or if subjected to stresses resulting from localized heat sources which cause excessive temperature differentials over the glass surfaces or edges, or any other causes or occurrences beyond the Manufacturer's control. This Warranty does not apply if the windows are painted, varnished or coated with any other substance.

Normal weathering may cause any surface to oxidize, chalk or accumulate surface dirt or stains due to varying exposures to sunlight, weather and atmospheric conditions. The geographic location, the quality of the atmosphere and other local factors in the area, over which the Manufacturer has no control, contribute to the severity of these conditions.

Except as to labor on repair or replacement for one (1) year on warranted work following date of window installation, this Limited Warranty does not include any additional labor costs and the Manufacturer will not be responsible after the first year for any costs incurred in the removal or replacement, installation or reinstallation of the window or of any part or component of the window, or of any repaired or replacement part of component furnished by Manufacturer under this Warranty for the window. This Warranty does not cover breakage of glass or torn screening from any cause whatsoever.

Condensation on windows may occur as the natural result of humidity within the house or building area and changes in interior/exterior temperatures, and does not indicate a defect in the window. This Warranty does not cover condensation nor frost or freezing from condensation on the windows.

This Warranty is limited to the Manufacturer's furnishing repaired or replacement parts or components of the window, free of charge, within the time period specified, or as applicable, upon payment in advance of any pro rata amount then due from the Original Purchaser-Present Property Owner, according to the provisions of this Warranty, on the Manufacturer receiving from the Property Owner any such claimed defective parts or components of the window, and with return transportation charges for any repaired or replacement window part or component being at Property Owner's responsibility, as provided.

THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE ONLY EXPRESS WARRANTIES EXTENDED BY ALSIDE FOR THE WINDOWS, IN LIEU OF ALL OTHER WARRANTIES, AND THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF ALSIDE AND THE PROPERTY OWNER'S EXCLUSIVE REMEDY

Property Ownership Status

If the building in which the Alside Vinyl Window System is installed is owned by an entity other than an individual resident owner, whether by a corporation, partnership, an unincorporated association, or by a government or public entity, including without limitation, a church or school, then the warranty period shall be a Thirty (30) Year Prorated Limited Warranty from the date of window installation, applicable to all window parts and components, under the prorated basis of this Warranty, with labor at no charge to Property Owner on warranted work for a one (1) year period, from the date of window installation, and subject all other terms and conditions of this Limited Warranty.

Alside Vinyl Window Systems are manufactured and warranted by Alside PO Box 2010 Akron, Ohio 44309.

CERTIFICATE AWS - 96

Suggested Cleaning of Alside Vinyl Window System Sash Frames and Main Frame

The exterior surface of the window sash frames and main frame of the Alside Vinyl Window System will be exposed to airborne dirt depending on atmospheric conditions which may be prevalent in the area. Rainfall may be adequate to remove surface dirt. In areas not accessible to rain, the vinyl window sash frames and main frame can be washed periodically. If you desire to do a more thorough cleaning, or where dirt collection conditions occur, follow these simple instructions.

For hard-to-remove dirt such as soot and grime, wipe the vinyl window sash frames and main frame down with a solution consisting of the following ingredients: 1/3 cup powdered detergent (Tide, Fab or the equivalent) 2/3 cup household cleaner (Soilax, Spic & Span or the equivalent), 1 gallon water. If mildew is a problem in the area, prepare the solution above but substitute 1 quart of liquid laundry bleach for 1 quart of water.

CAUTION: WHEN USING ANY OF THE ABOVE CHEMICAL CLEANING AGENTS, FOLLOW THE PRODUCT MANUFACTURER'S PRECAUTIONARY SAFETY RECOMMENDATIONS ON CONTAINER LABEL. PROTECT AGAINST CONTACT OF THE SOLUTION WITH EYES OR SKIN.

GREATER CONCENTRATIONS MAY CAUSE DAMAGE TO THE VINYL WINDOW SASH FRAMES AND MAIN FRAME. DO NOT USE CLEANSERS CONTAINING ABRASIVE PARTICLES, SOLVENT OR

PAIN T REMOVER FOR CLEANING THE VINYL WINDOW SASH FRAMES AND MAIN FRAME.

This cleaning information is suggested in an effort to be of assistance; however, Manufacturer can assume no responsibility for results obtained which are dependent on the solution chemicals as prepared and method of application.